

How To Read Your Bill

Page One (Front Side)

To read your new bill format, follow the numbered items below and to the right.

1. The Statement Date, Account Number, and Payment Due Date
2. Monthly Statement Messages from us
3. Service Location and Metered Usage Detail
4. Billing Summary showing the Current Billing Detail
5. Other Messages from us
6. Automatic Payment Authorization Check Box (Complete Reverse Side)
7. Address, Phone Number, and Email Information (If Changes Necessary, Complete Reverse Side)
8. Remittance Slip with Amount Due and Due Date - Please return this slip with your payment



H-D ELECTRIC COOPERATIVE, INC.
PO BOX 1007
CLEAR LAKE, SD 57226

"Powerful...Together"
Your Touchstone Energy® Cooperative

For billing questions please call 605-874-2171 or 800-358-7233
Office Hours: Monday - Friday 8:00 am to 4:30 pm
Email: info@h-delectric.coop · Website: www.h-delectric.coop

JOHN DOE
JANE DOE
123 COOPERATIVE WAY
CLEAR LAKE, SD 57226



Service Address 123 COOPERATIVE WAY

Meter Number	Services		Days	Readings		Multiplier	kWh Usage	kW
	From	To		Previous	Present			
20-000-999 Main	06/01/2015	07/01/2015	31	39330	39863	1	533	0

Activity Since Last Billing	
Previous Balance	190.24
No Payment Received	0.00
Balance Prior to Billing	190.24

Current Bill Detail	
Balance Prior to Billing	190.24
Monthly Basic Charge	27.50
Energy Charge 533 kWh @ 0.12	63.96
SD Sales Tax @ 4.0%	3.66
Current Charges	95.12
Total Amount Due	285.36

*** Friendly Reminder ***
OTHER MESSAGES MAY APPEAR HERE.

Return this portion with your payment.

We accept Visa or MasterCard



If you are interested in automatic monthly payments, check this box and complete the form on the back.



IMPORTANT: If the address or phone number listed below is incorrect, this could result in a delayed response to power outages. If changes need to be made, please check the box below and make changes on reverse side of bill or contact us.

JOHN DOE
JANE DOE
123 COOPERATIVE WAY
CLEAR LAKE SD 57226



PHONE NUMBER: 555-555-1234
EMAIL: None On File

Statement Date	06/01/2015
Account Number	999999
Payment Due	06/26/2015

REGULAR

Message from H-D Electric

THIS IS OUR NEW STATEMENT LAYOUT USING OUR NEW BILLING SYSTEM.

Page 1 of 2

Account Number	999999
Amount due by 06/26/2015	\$285.36
Amount due after 06/26/2015	\$285.36
Amount Paid	

Send Payments To:

H-D ELECTRIC COOPERATIVE
PO BOX 1007
CLEAR LAKE SD 57226-1007



How To Read Your Bill

Page Two (Back Side)

To read your new bill format, follow the numbered items below and to the right.

1. Meter Usage History Graph (12 Month History)
2. Comparison Chart
3. Cost Comparison of Electric Heat
4. General Terminology and Definitions
5. Bill Type Definitions
6. Additional Charges Explanation
7. Power Outage Instructions
8. SmartHub Information and QR Codes
9. Account Information Changes
10. Automatic Payment Enrollment Authorization (Please complete and return with payment)

H-D ELECTRIC COOPERATIVE, INC.
 "H-D Electric Cooperative is an equal opportunity provider and employer."

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MAIN METER USAGE HISTORY (20-000-999)

Comparisons	Days	Total kWh	kWh/Day	Avg Temp	Daily Cost
Current Billing	31	533	17	55	\$2.95
Previous Billing	30	533	18	49	\$3.05
Last Year Billing	31	373	12	58	\$2.07

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GENERAL TERMS **4**

KILOWATT HOUR (kWh) - The basic unit of electric energy used to measure the amount of electricity used. One kWh equals 1,000 watts of electricity used for one hour.
DEMAND (kW) - The maximum rate of electric power (kilowatts) used during the billing period.
MULTIPLIER - A multiplier converts the meter reading into the actual kWh used.
MONTHLY BASIC CHARGE - Monthly service charge to have facilities available, whether power is used or not.

BILL TYPES **5**

Regular Regular monthly bill.
Budget Even monthly payment with a variable account balance based on actual usage.
Estimated A valid meter reading was unable to be obtained and therefore the bill is being estimated based on prior usage.
Final Final meter readings and charges for the stated service.

ADDITIONAL CHARGES **6**

Late Fee \$15.00 or (Irrigation) 2% of balance.
NSF Fee \$30.00
Collection/Door Delivery Fee \$31.20 per trip
Reconnect Fee Number of months the service was disconnected times the Monthly Basic Charge; Minimum charge is three months and maximum charge is twelve months.

Manage your accounts with SmartHub!

- Make Payments
- Track Electric Usage

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iOS Android

To pay online with your bank account or debit/credit card, visit our website at: www.h-delectric.coop.

9 PLEASE NOTE ANY CHANGES IN YOUR MAILING ADDRESS AND/OR PHONE NUMBERS

NEW ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE () _____

CELL PHONE () _____ NAME _____

CELL PHONE () _____ NAME _____

EMAIL _____

COMMENTS _____

SIGNATURE _____ DATE _____

10 **AUTOMATIC PAYMENT AUTHORIZATION**
 (PLEASE CHECK BOX ON FRONT OF REMITTANCE SLIP)
 I HEREBY AUTHORIZE H-D ELECTRIC TO DEBIT MY ACCOUNT FOR PAYMENT OF MY MONTHLY ELECTRIC BILL. THIS AUTHORIZATION WILL REMAIN IN EFFECT UNTIL REVOKED BY ME OR H-D ELECTRIC. (VOIDED CHECK MUST BE PROVIDED FOR ACH)

BANK NAME: _____

ROUTING # _____ ACCOUNT # _____

OR

DEBIT/CREDIT CARD # _____

EXPIRATION DATE _____

SIGNATURE _____ DATE _____